



An Analysis of the Emirates Airline Operation Management System

Muhammad Naeem

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Essay from the year 2014 in the subject Business economics - Business Management, Corporate Governance, grade: A, University of Sunderland, course: BUSINESS MANAGEMENT LEVEL 7, language: English, abstract: This essay examines the operation management system of Emirates airlines. It focuses on a number of criteria that should be met in order to create the most customer satisfaction possible. Additionally, the author analyses how the four stages model of Hayes and Wheel is used by Emirates.

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