



# Oracle Enterprise Manager Grid Control 11g R1: Business Service Management

*Ashwin Kumar Karkala, Govinda Raj Sambamurthy*

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**Oracle Enterprise Manager Grid Control 11g R1: Business Service Management** Ashwin Kumar Karkala, Govinda Raj Sambamurthy

A practical, focused tutorial, this book will show you how to use Oracle Enterprise Manager Grid Control 11g R1 to deliver Business Service Management (BSM). Best practices cutting across multiple product verticals like Database, Middleware, Packaged Applications, and Custom Business Services are also covered. If you are a System Administrator or Application Administrator who is responsible for Business Service Management (BSM) using Oracle Enterprise Manager Grid Control 11g R1, then this book is for you. You need basic knowledge of Middleware/Application Servers, Business Service Management, and Oracle Enterprise Manager Grid Control.

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